

## Work with us

### Role: Financial Wellbeing Caseworker



**Role:** **IMHT Pathway Financial Wellbeing Caseworker**

**Salary:** £23,600 for trainee up to £25,000 dependent on experience

**Hours:** 37 hours per week

**Contract:** Fixed Term until March 2029

#### **Location:**

Based in Staffordshire working across various locations as required located within Stafford Borough, Cannock Chase, South Staffordshire Districts, Tamworth, Lichfield, Burntwood & Burton Upon Trent. Office based with some home working.

#### **The Role**

We are looking for an enthusiastic, reliable and confident person to join our Casework Team as a Financial Wellbeing Adviser, to assist in the provision of social welfare and general advice services to patients working with Midlands Partnership Foundation Trust within the Integrated Mental Health Team (IMHT).

If you have caseworker experience within Debt & Welfare Rights, are passionate about supporting individuals and families in need and interested in joining a dedicated, professional team we would love to hear from you.

Applicants need to be:

- Computer-literate, although training on our case recording systems will be given.
- Have the ability to commit to and work within the aims, principles and policies of the Citizens Advice service.
- Be an enthusiastic and dynamic team player with excellent communication and interpersonal skills and also be able to work independently.
- Have experience in casework within an advice setting.
- Be willing to work from a variety of settings including your own home as required.

- Having knowledge and experience of project working in a target led environment would be an advantage.
- Have access to a vehicle and be willing to travel.

### **What's in it for you?**

Working for a well respected charity that makes a real difference to people's lives. The role provides a unique insight into the issues facing our local communities and being a part of improving local people's lives is very rewarding.

We truly value our colleagues - and we show that in what we offer. These range from hybrid working arrangements upon successful completion of probation and generous leave entitlement including bank holidays, and the opportunity to enrol in a workplace pension scheme with NEST. We also offer great learning and development opportunities.

### **What are we looking for?**

We want to work with people who are passionate about giving an effective service to those most in need.

You will be a highly motivated strong team player with excellent interpersonal skills. People are our biggest asset, so we build our jobs around you.

### **How to apply**

For further details and to download a job pack, please see

[www.citizensadvicessw.org.uk/work-with-us/](http://www.citizensadvicessw.org.uk/work-with-us/)

Send your CV to [recruitment@citizensadvicessw.org.uk](mailto:recruitment@citizensadvicessw.org.uk)

**Closing date: 12 noon 7th November 2025**

**Interviews: Date to be confirmed,  
All interviews will be held Face to Face**

**If you like working in a dynamic, diverse and friendly environment to support the local community, we would love to hear from you.**